About our Board Members

Harry Harun
Board member since 2011 and Chairperson for the last 2 years. Harry has worked for many Aboriginal programs and organisations and is currently a supervisor with the state government working with Aboriginal children at risk. Harry has also been on Boards of other Aboriginal organisations and recently completed an advanced governance training course through the Australian Institute of Company Directors.

Shirley Peisley
Board member since 2009 and Deputy Chairperson for the last 4 years. Aunty Shirley has a long and proud history of working for the Aboriginal community of South Australia, both in employment and volunteering her time for membership of various Boards. Among Aunty Shirley’s passions is the acknowledgment and recognition of Aboriginal women as Patron of the Gladys Elphick Awards.

Vicki Holmes
Board member since 2013 and Treasurer for the last 2 years. For over 30 years, Vicki has worked for the Aboriginal community and is currently the Chief Executive Officer of Nunkuwarrin Yunti. Vicki brings a wealth of knowledge and experience relating to governance, management and Aboriginal community health.

Greg Sinclair
Board member since 2008 as a community representative. Greg has a long and proud history of working for the Aboriginal community of South Australia, both in employment and volunteering his time for membership of various Boards.

Janice Rigney
Board member since 2014 as a community representative. Aunty Janice has a long and proud history of working for the Aboriginal community of South Australia, both in employment and volunteering her time for membership of various Boards.

Cath McGee
Board member since 2014, seconded for her knowledge and expertise in ageing and disability service provision. Cath has many years’ experience working in senior management positions with the state government and was responsible for the administration of the HACC program across SA for many years.
It is with great pride that I provide this Chairperson’s report for 2014/15.

This year the Board and management team have worked together in managing the Aged Care Reforms. The Aged Care Reforms are substantial for the aged care sector and the Board are very pleased with our organisation’s response to implementing the reforms while continuing to deliver high quality services to our community.

Our organisational budgets continue to grow as a result of an expansion to the programs and services we provide. The planning and policy development that the Board has undertaken in recent years places the organisation in a good position to adapt and manage change.

The updating of our strategic plan provides a sound foundation to lead the organisation through the ever-changing sector in which we operate and look at other potential opportunities.

This year, the Board has participated in governance training to ensure that we operate to the highest standard and meet our obligations under the Associations Incorporations Act and our constitution which was updated at the 2013 Annual General Meeting. Where necessary, the advice of consultants and legal opinion is obtained to ensure we are compliant and meeting all legal obligations. We are pleased that the organisation has had another sound financial performance for the year.

The Board is interested in the quality of care and services we are providing and monitor the formal quality reviews and improvement processes for both the Aboriginal Elders Village and Aboriginal Home Care. We are pleased that we continue to receive good reviews from our funding bodies.

The year has presented a number of challenges for the Board and staff. I would like to thank each and every staff member for their on-going efforts in making Aboriginal Elders & Community Care Services Inc. a successful and progressive organisation. The Board has a very good relationship with the management team and is pleased to see the good teamwork and morale that exists within the organisation.

It is important for me to thank my fellow Board members for their time, energy and support. The Board have met every month in the 2014/15 financial year and I also thank our staff for the preparation of professional Board papers and reports that enable us to make well informed and good decisions.

Finally, I would like to acknowledge the support of the Australian Government, Department of Social Services and the State Government, Department for Communities and Social Inclusion, for their on-going funding support to our organisation.
Executive Director Report
by Graham Aitken

It is with pleasure that I present my fifth report and I am happy to advise that this year we have again seen our organisation continue to grow in terms of the number of Elders receiving our services and the funding we receive to provide those services.

This year, we provided services to 351 Elders though our Home and Community Care (HACC) program and 25 residents at the Aboriginal Elders Village. We now employ over 70 staff and our budgets exceed $4.7 Million.

I have mentioned previously that we have made changes to our organisational structure to assist us accommodate this growth by establishing a management team with new reporting lines and I trust you enjoy reading this annual report.

Aged Care Reforms

Through our previous annual report, newsletters and other opportunities, we have informed Elders about the Australian Government’s Aged Care Reforms which have been implemented due to Australia’s growing population of older people and the challenges facing the aged care sector. The reforms seek to create a better aged care service system to give older people more choice, more control and easier access to a full range of services.

We have been attending Departmental briefings about the Aged Care Reforms and assessing how the reforms impact on our organisation and the services we provide. Due to the work we have undertaken in recent years to strengthen our organisation, we believe we are in a good position to manage the changes and limit the impact on services for our Elders.

The Australian Government has established the “My Aged Care” website to assist older people, their families and service providers deal with the Aged Care Reforms. From 1 July 2015 all enquiries and assessments for aged care services will need to go through the “My Aged Care” system. In addition, the Home and Community Care (HACC) program will change its name to the new Commonwealth Home Support Program.

All Elders on our HACC program will automatically transition to the new Commonwealth Home Support Program.

Home Care Packages

In 2014, we applied and became an “Approved Provider” of aged care services meaning we can deliver the higher level care of Home Care Packages. Our organisation was also successful in obtaining 17 Home Care Packages from the 2014 Aged Care Approvals Round and we have been transitioning Elders from the lower level care services to the higher level Home Care Packages. These Packages are “Consumer Directed Care” meaning Elders have a budget and more choice about the types of services they receive under the Package. Elders also receive a monthly statement about the services they have purchased.

We have also negotiated with Bene’ (formerly Italian Benevolent Foundation) for the return of the 30 Home Care Packages they have for the Aboriginal Community. We acknowledge and thank Bene’ for supporting Elders in our community, however because of our “Approved Provider” status we are now able to manage those Packages.
Accountability requirements

Our organisation is required to meet many Commonwealth, State and Local Government laws, rules and regulations and the terms and conditions of our funding and I am pleased to confirm that all our reporting requirements are up to date. All our programs are subject to Quality Reviews from our funding bodies and I am also pleased to advise that we have received positive results from our quality reviews.

We are also required to submit regular financial reports to our funding bodies and due to our good financial management processes, have achieved a sound end of year financial result. The independent financial audit details contained in this annual report confirms the financial performance which has been received without qualifications.

Future growth opportunities

The Board and the management team have worked together in the development of a strategic plan to look at what we are doing now and where we want to be in the future by identifying some further growth opportunities for the organisation.

We have investigated options for supporting other Aboriginal aged care organisations.

We will also look to expand our Community Visitor Scheme which will enable us to provide more visitors for Elders at the Aboriginal Elders Village and for Elders living in the community who may live alone and/or be socially isolated.

We remain on the “Preferred Panel” of disability service providers for Disability SA and will monitor future opportunities, especially through individualised budgets and the National Disability Insurance Scheme.

Acknowledgements and thankyou

I would like to acknowledge our staff that I am very proud of, and who demonstrate and show commitment to our Elders and to the organisation. I would also like to acknowledge the Board that volunteer their time and provide me with support and give the organisation clear directions on how we operate and where we want to be in the future. Our organisation has established many partnerships and linkages and I would like to acknowledge those organisations that work with us in a changing and complex service system environment.

I look forward to the new financial year with confidence and enthusiasm as we continue to grow and improve our organisation in meeting the needs of our Elders.
Aboriginal Home Care Report

This year we provided Home Care services to 351 Elders across the Adelaide metropolitan area and demand for these services continue to grow. Whilst the priority for our Home Care program is to provide in-home support and services, we are also aware of the benefits that our Social Activities program achieves.

The chart below provides a snapshot of the services we provided.

Our organisation continued our strong commitment to social and emotional wellbeing through our Social Activity program and some of the major activities during the year included:

Exercise programs

Our exercise programs are held 4 days a week around Adelaide and are run by qualified staff from Adelaide Exercise Physiology in three areas;

- Noarlunga AEP (Wednesdays)
- Woodville AEP (Wednesdays), and
- Ridgehaven AEP Fridays.

Our water aerobics programs are held;
- Tuesdays at Woodville
- Thursday at Elizabeth, and
- A men’s only class on Friday mornings at Woodville.

Each program is slowly increasing in numbers and we have many Elders that have been attending on a regular basis over a long period of time. Elders enjoy the health benefits and the social interaction these classes provide.

NAIDOC – 10th July 2014

We held our annual NAIDOC celebration on the 10th July at Sfera’s Park Suites and Convention Centre at Modbury. Clients of Aboriginal Home Care and residents of Aboriginal Elders Village gathered for lunch, entertainment and several moving tributes.

Our Board member and host for the event, Frank Lampard, used this year’s NAIDOC theme to honour the role and sacrifice of Aboriginal people who served and fought for their country.

The event was also an opportunity for the Elders to meet and mingle with some of our highly talented future sporting stars who are part of the South Australian National Football League Indigenous Traineeship Program.

A highlight of the celebration was a tribute to Marj Tripp, who was honoured for her dedication and commitment in developing Aboriginal residential and community care services in Adelaide and around South Australia. Marj was awarded an Order of Australia Medal in the 2014 Queens Birthday Honours and was also recognised for her role as one of the first Aboriginal female serving members of the Royal Australian Navy.

In addition, Marj was recognised for her tireless work as the Chair of the Aboriginal & Torres Strait Islander War Memorial Committee that was instrumental in the establishment of the Aboriginal & Torres Strait Islander War Memorial built in Adelaide. A great day was had by all.
Christmas Event – 3rd December 2014

We held our 2014 Christmas event at the Moet and Chandon Pavilion at the Morphettville Race Track. 125 Clients attended this event and the venue was set up with Christmas trees and Christmas decorations on each table. The entertainment started with the customary Welcome to Country performance followed by an Elvis Presley impersonator and the Diva Di singers.

Elders enjoyed the performances and took the opportunity to join in the singing and dance on the dance floor. Once again clients enjoyed a great day out and it was a lovely event to finish off 2014.

Regional Client Forums

From August 2014 to May 2015 we held 6 client forums around the metropolitan area for our Elders. It was an opportunity for clients to get together over lunch to discuss our services, including the social program and provide feedback. Surveys were given to all participants and we collated the information at the end and the results overwhelmingly reinforced our commitment to continue our social and exercise programs. It also gave us some new ideas to think about in relation to future programs for our Elders.

At each forum many clients spoke at length in a very positive way about their experiences with Aboriginal Home Care and what they would like to see with our future community programs.

Other Events

Line Dancing Event – 19th March 2015

Our Line Dancing Event was held at the Cruising Yacht Club of SA in North Haven in March 2014

Ngankari Health Clinic – 20th November 2014

A Ngankari Health Clinic was held for Elders at Woodville.

Walk of Awareness Day in Port Adelaide - Friday 13th February 2015

Several of our Elders and staff attended the Walk of Awareness in Port Adelaide. The event commemorated the 7th Anniversary of the Apology to Australia’s Indigenous Peoples by the then Prime Minister Mr Kevin Rudd.

Aboriginal Home Care:

Services Delivered

- Hours of Domestic Assistance
- Hours of Home Maintenance
- Hours of Social Support
- Hours of Centre-based Day Care
- Transport Trips
Over the past 12 months we have continued to improve due to some significant achievements within Elders Village which include:

- Continuing to employ Enrolled Nurses to ensure continuity of clinical care is maintained on all shifts.
- Physio services continue twice a week.
- Podiatry services continue twice a month.
- We have been able to continue outings to various locations including back to country.
- Kitchen continues to be outsourced for all main meals. Residents also enjoy monthly BBQ and cook outs in the fire pit.
- Facility grounds continue to be upgraded. A mini putt putt course has been built to enhance mobility and coordination.
- Partnership with Northern Health Network continues to enhance the on-site palliative care services.
- There have been weekly visits from school students from the local school to interact with the Elders. Pre school students visit Friday and primary students visit Tuesday to work with Elders on drawing and painting activities.
- We have Karaoke sessions on the first Tuesday of every second month with Diva Di.
- Every second month the residents are entertained by Peter Symonds (The Boogie Man) playing his keyboard and singing.
- Pet therapy continues every fortnight.
- Elders Village have commenced a monthly newsletter outlining activities, birthdays and events from the month.
- Nicole from Northern Health Network visits Elders Village each Tuesday. Nicole is a mental health clinician who is exploring various options of increasing emotional and mental health wellbeing for residents. Nicole is available for counselling for residents as well as exploring Elders views on passing on cultural knowledge to younger generations.
- Elders Village had a Quality review completed in May 2015 conducted by the commonwealth Quality Review Agency. AEV passed all nine standards during this process.
- The previously used servery has been converted into a nurse’s station which allows for closer resident supervision. This will also ensure staff are visible and accessible to visitors.
- Elders Village have adopted a new resident smoking policy. This involves regular set supervised smoking times for all residents. This was commenced to ensure resident safety in light of deaths in RACF from unsupervised smoking.
- Five staff have attended a 3 day dementia training course through Alzheimer’s Australia and have received certificates.
- Elders Village was presented with an award for Outstanding Contribution to Dignity in Care from Dignity in Care Australia.
- More volunteers have commenced visits with the Elders and several residents now have a volunteer visiting weekly or fortnightly. This has enhanced the emotional wellbeing of the Elders who enjoy the visits.
Our Community Visitor Scheme has been operating since 2014. The aim of the scheme is to arrange for Volunteers to visit Elders who may be living alone and/or are socially isolated. Visitors can also be arranged for Elders living in Residential Aged Care facilities.

In the past 12 months the majority of visits to Elders living in aged care facilities has been as the result of referrals from other agencies, Aboriginal community workers, absent family members and mainstream health workers.

Where an Elder is a sole resident of a mainstream facility and not receiving any visitors he/she can be severely disconnected not just from family but also from the Aboriginal Community.

The scheme enables the successful and mutually rewarding one on one relationships between Elders and Visitors enabling regular contact and outings to Aboriginal cultural events and activities.

Residents are matched with Visitors who have similar interests, beliefs, hobbies or other activities. The benefits to Elders in facilities is evident by their improved interaction with the Visitors, other residents and staff.

Training has been provided to our Visitors and includes:

Elder abuse - training provided the Aged Rights Advocacy Service (ARAS)
Alzheimer’s and Dementia - training provided by Alzheimer’s SA
Challenging Behaviours - training provided by Northern Volunteers

Our Community Visitors Scheme now has 11 active Visitors, 4 of whom are Aboriginal and whose ages range from 20’s to late 60’s.


<table>
<thead>
<tr>
<th>INCOME</th>
<th>2015</th>
<th>2014</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>$</td>
<td>$</td>
</tr>
<tr>
<td>Government Subsidies</td>
<td>4,147,394</td>
<td>3,620,819</td>
</tr>
<tr>
<td>Resident Contribution</td>
<td>408,002</td>
<td>371,648</td>
</tr>
<tr>
<td>Sundry Income</td>
<td>240,285</td>
<td>305,715</td>
</tr>
<tr>
<td>TOTAL INCOME</td>
<td>4,795,681</td>
<td>4,298,182</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>EXPENDITURE</th>
<th>2015</th>
<th>2014</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>$</td>
<td>$</td>
</tr>
<tr>
<td>Employee Expenses</td>
<td>3,339,617</td>
<td>2,914,649</td>
</tr>
<tr>
<td>Consultancy</td>
<td>39,076</td>
<td>212,010</td>
</tr>
<tr>
<td>Cleaning</td>
<td>44,350</td>
<td>44,547</td>
</tr>
<tr>
<td>Depreciation</td>
<td>151,374</td>
<td>147,899</td>
</tr>
<tr>
<td>Food Supplies</td>
<td>149,159</td>
<td>99,075</td>
</tr>
<tr>
<td>Gas &amp; Electricity</td>
<td>50,842</td>
<td>57,460</td>
</tr>
<tr>
<td>Insurance</td>
<td>42,939</td>
<td>46,364</td>
</tr>
<tr>
<td>Motor Vehicles</td>
<td>144,625</td>
<td>110,295</td>
</tr>
<tr>
<td>Printing &amp; Stationery</td>
<td>14,454</td>
<td>12,992</td>
</tr>
<tr>
<td>Purchased Services</td>
<td>325,491</td>
<td>337,806</td>
</tr>
<tr>
<td>Rent &amp; Rates</td>
<td>111,216</td>
<td>64,480</td>
</tr>
<tr>
<td>Repairs &amp; Maintenance</td>
<td>63,052</td>
<td>163,590</td>
</tr>
<tr>
<td>Other expenses from ordinary activities</td>
<td>2,000,000</td>
<td>500,000</td>
</tr>
<tr>
<td>TOTAL EXPENDITURE</td>
<td>4,740,293</td>
<td>4,483,504</td>
</tr>
</tbody>
</table>

OPERATING SURPLUS (DEFICIT)  55,388  (185,322)
Less Carry Over 2012/2013 Financial Year  185,553

NET PROFIT  55,388  231
### AECCS Financial Report 2014/2015

**Simplified Statement of Financial Performance and Financial Position for the Year Ended 30 June 2015**

<table>
<thead>
<tr>
<th>ASSETS</th>
<th>2015</th>
<th>2014</th>
</tr>
</thead>
<tbody>
<tr>
<td>Building</td>
<td>$739,536</td>
<td>$756,631</td>
</tr>
<tr>
<td>Cash</td>
<td>$783,869</td>
<td>$641,384</td>
</tr>
<tr>
<td>Plant &amp; Equipment</td>
<td>$216,033</td>
<td>$288,876</td>
</tr>
<tr>
<td>Motor Vehicles</td>
<td>$11,460</td>
<td>$25,282</td>
</tr>
<tr>
<td>Prepayments &amp; Debtors</td>
<td>$29,008</td>
<td>$55,138</td>
</tr>
<tr>
<td><strong>TOTAL ASSETS</strong></td>
<td>$1,721,890</td>
<td>$1,657,035</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>LIABILITIES</th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Creditors &amp; Accruals</td>
<td>$205,095</td>
<td>$231,977</td>
</tr>
<tr>
<td>Resident Funds</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Provisions</td>
<td>$283,695</td>
<td>$247,346</td>
</tr>
<tr>
<td><strong>TOTAL LIABILITIES</strong></td>
<td>$488,790</td>
<td>$479,323</td>
</tr>
</tbody>
</table>

Leaving what the organisation has built up over the years

<table>
<thead>
<tr>
<th>RESERVES</th>
<th>2015</th>
<th>2014</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>$1,233,100</td>
<td>$1,177,712</td>
</tr>
</tbody>
</table>

1 September 2015

Mr Harry Harun
Chairperson
Aboriginal Elders & Community Care Services Inc.
Level 1, 65 Henley Beach Road
MILE END SA 5031

Dear Mr Harun,

Please be advised that we have now signed the financial statement audit report for the year ended 30 June 2015. The audit report was signed without qualification.

We would like to thank Rhiannon and Andrew for their assistance during the audit.

If further information is required please feel free to contact us.

Yours sincerely,

[Signature]

Ian Mc Donald

Enc.
ABORIGINAL ELDERS & COMMUNITY CARE SERVICES INC.

INDEPENDENT AUDITOR'S REPORT

We have audited the attached financial statements, being a special purpose financial report, of Aboriginal Elders & Community Care Services Inc. for the year ended 30 June 2015.

Board of Management's Responsibility for the Financial Report

The Board of Management is responsible for the preparation of the financial report in accordance with Associations Incorporation Act (SA) 1985 and regulations and for such internal control as management determines is necessary to enable the preparation of a financial report that is free from material misstatement, whether due to fraud or error.

Auditor's Responsibility

Our responsibility is to express an opinion on the financial report based on our audit. We conducted our audit in accordance with Australian Auditing Standards. Those standards require that we comply with relevant ethical requirements and plan and perform the audit to obtain reasonable assurance about whether the schedule is free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial report. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement in the financial report, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the association’s preparation of the financial report in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the association’s internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by management, as well as evaluating the overall presentation of the financial report.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Opinion

In our opinion, the financial statements of the Aboriginal Elders & Community Care Services Inc. are properly drawn up:

(a) to present fairly the financial position of the Association as at the 30 June 2015 and the results of its operations for the period then ended, and;
(b) according to applicable Australian Accounting Standards.

Basis of Accounting and Restriction on Distribution

Without modifying our opinion, we draw attention to Note 1 to the financial report, which describes the basis of accounting. The financial report is prepared to meet the requirements of Associations Incorporation Act (SA) 1985 and regulations. As a result, the financial report may not be suitable for another purpose. Our report is intended solely for the members of the Aboriginal Elders & Community Care Services Inc.

IAN G McDonald FCA
REGISTERED COMPANY AUDITOR

DATED at ADELAIDE this 1 day of September 2015

Liability limited by a scheme approved under Professional Standards Legislation

234 Waymouth St
Adelaide SA 5000

PO Box 75
Henley Beach SA 5022

0419 620 906 / 0408 832 848
08 8356 0397

ianmcdonald@creativeauditing.com.au
nancytran@creativeauditing.com.au